MAGMA
AMGM

Annual Report

2025-2026

ECONOMIC DRIVERS AGM 25-26



A Time of Change

David Campbell
Chair

This year was a time of change at MAGMA. In 2025-2026, we said goodbye to Ron Gaudet, who had effectively led the organization for more than four years. Ron was brought in to help build MAGMA into a high-performing, client-centered settlement agency. He achieved that and led the team through a time of rapid growth. The board of directors is thankful for his leadership and vision. After a national search, we were pleased to welcome Maha Imazitene as our new Chief Executive Officer. In her first few months on the job, Maha has shown a desire to elevate MAGMA to even new heights even as we face a reduction in revenue from our main funder, IRCC. We also added several new board members and now have an excellent group of volunteers who will support Maha and the MAGMA leadership team as we embark on a bold, new strategic direction for the largest immigrant settlement agency in New Brunswick.

As we navigate a challenging funding environment, we remain committed to making a meaningful difference in the lives of newcomers and our community and we thank our funders for their continued support of MAGMA's work. Immigrants play a vital role in the economic development and vitality of our region. They own businesses, work across all industries, and contribute to our community through volunteerism. But long-term retention is still a challenge as only about half of newcomers who first settle in Canada in our community are still here three years later. Supporting newcomers and helping them put down roots is a team effort. We look forward to working with our partners across the community to help create an environment where newcomers feel supported and have the opportunity to pursue their personal and family goals.

On behalf of the MAGMA board of directors, we look forward to serving our community and working with our partners in the coming year. The outlook for the Greater Moncton region is bright, and newcomers will play an important role in ensuring we can continue to be the economic engine for New Brunswick.





Moving Forward Together

Maha Imazitene
Chief Executive Officer

It is an honour to be part of MAGMA at such an important moment in its journey. My sincere gratitude goes to Ron Gaudet for his leadership and to the Board of Directors for the trust they have placed in me. MAGMA has been shaped by the dedication and vision of many people over the years, and I am grateful for the strong foundation that has been built before my arrival.

As we look to the future, I am deeply aware of the responsibility that comes with leading an organization with MAGMA's history, reach, and impact. We have much to be proud of, but we also have important work ahead of us. We must continue to strengthen our organization, work more collaboratively, embrace new opportunities, and remain responsive to the changing needs of our clients and our community. The work we do is not always easy, and the environment in which we operate continues to evolve. Yet, through it all, our team remains focused on supporting newcomers and creating meaningful opportunities for them to settle, participate and thrive in our community.

Our determination is to keep our clients and the impact of our work at the heart of what we do. Every decision we make, every partnership we build and every improvement we pursue should ultimately contribute to better outcomes for the people and families who turn to MAGMA. I look forward to working alongside our Board, our team, our partners, and our community as we build on MAGMA's strengths and shape its next chapter.

Together, we will continue to build a stronger MAGMA, one that is ready for the future, grounded in its purpose and ambitious about the difference we can make.





BOARD OF DIRECTORS 2025-2026


David Campbell - Chair


Caroline Jingles - Vice Chair


Alexandre Robichaud - Secretary


Mehmed Hajrovic - Treasurer


Lamia Chami - Past Chair


Laurie Fisher - Member at Large


Kirk Edwards - Board Member


Amy Lynn Petterson - Board Member


Don Moore - Board Member


Fabiola Akaishi - Board Member


Ron Gaudet - Past CEO


Dave Steeves - City of Moncton


Mélyssa Boudreau - City of Dieppe


Stephen Gouzoules - Town of Riverview

SETTLEMENT SERVICES

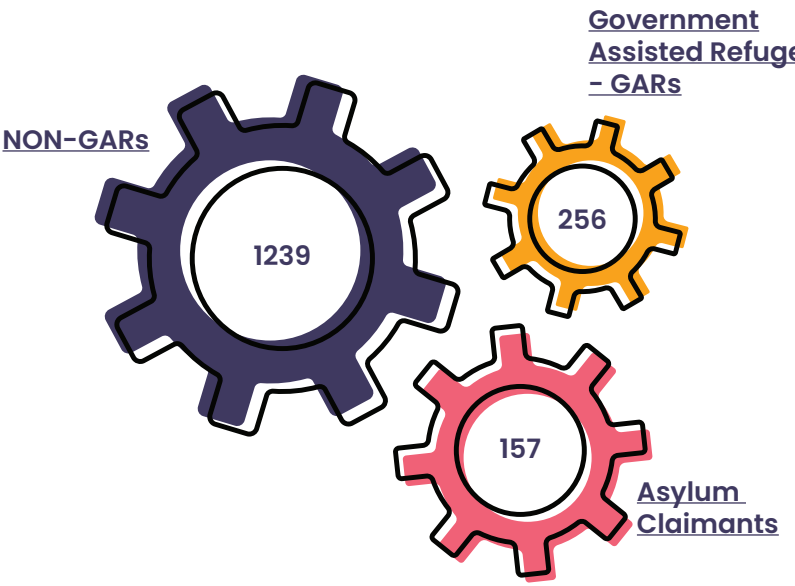
MAGMA's Settlement Services Department plays a vital role in supporting newcomers as they rebuild their lives, integrate into the community, flourish, and work toward independence and long-term success in Greater Moncton.

Settlement Department supports newcomers at different stages of their settlement journey, including Government-Assisted Refugees (GARs), Permanent Residents, non-permanent residents, and asylum claimants. Through individualized case management, resettlement assistance, referrals, interpretation, employment readiness, wellness support, and community connections, we help clients navigate the challenges of starting a new life in Canada.

Our work extends beyond providing immediate assistance. We focus on empowering individuals and families, addressing barriers to integration, promoting well-being, and connecting newcomers with the resources and opportunities they need to thrive.

Through collaboration with government agencies, community organizations, healthcare providers, educational institutions, and local partners, MAGMA continues to strengthen settlement outcomes and contributes to a more inclusive, welcoming, and resilient community.

Our mission is to turn the challenges of starting over into opportunities for stability, belonging, and success.



2025-2026 At A Glance

Governmenet Assisted Refugees - GARs

2026	Algeria	1
2026	Sudan	8
2026	Syria	9
2025	Afghanistan	7
2025	Syria	24
2025	Myanmar	70
2025	Sudan	24
2025	Colombia	3
2025	Yemen	1
2025	Eugor	6
2025	Nigeria	1

NON-GARs

PR (PA & SOUSE)	728
Work Permit (PA & Spouse)	317
Study Permit (PA & Spouse)	152
CUAET	13
Visitors	29

1. Resettlement Services

Supporting Government-Assisted Refugees with arrival, temporary accommodation, housing, essential needs, orientation, and initial settlement.

2. Settlement & Case Management

Providing individualized support, needs assessments, referrals, documentation assistance, service navigation, and follow-up for newcomers and asylum claimants.

3. Integration & Employment Readiness

Helping clients develop practical skills, access employment opportunities, understand Canadian systems, and participate actively in their community.

4. Wellness & Community Partnerships

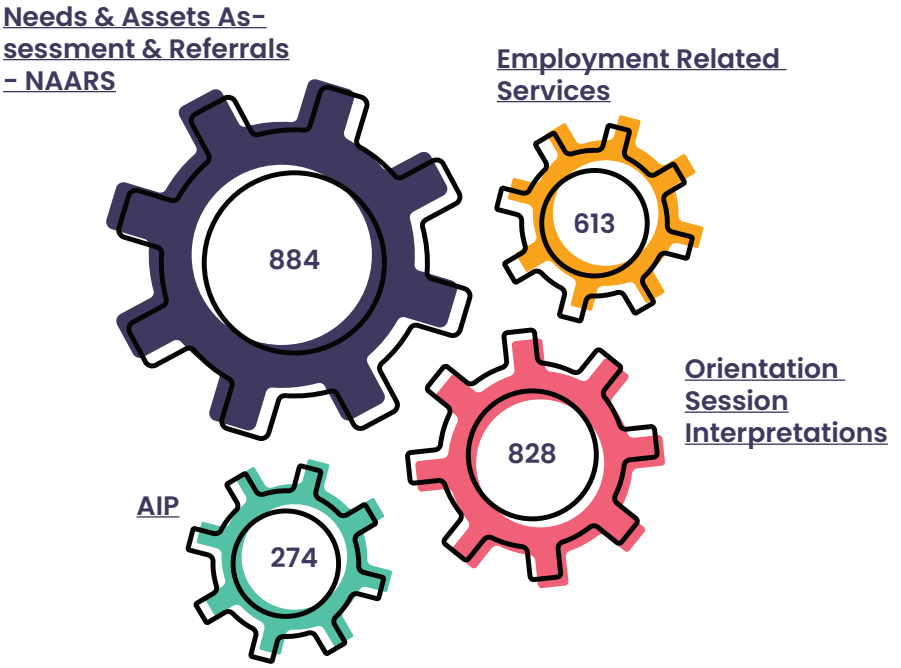
Addressing complex needs through wellness support, interpretation, referrals, advocacy, and collaboration with community partners.

5. AIP - Atlantic Immigration Program

Providing settlement plans to all eligible AIP applicants so that they can apply for permanent residency. We also provide support to AIP designated employers.

6. ICT - Intercultural Competency Training

Intercultural Competency Training (ICT) workshops support employers seeking Atlantic Immigration Program (AIP) designation, organizations working with an increasingly diverse workforce, and MAGMA staff as part of mandatory onboarding. ICT helps build awareness, encourage inclusive practices, and strengthen intercultural understanding in every workplace.



Success Story - Ayoub

A Journey of Resilience and Hope: Forced to flee violence in Myanmar as a young child and endure years of harrowing uncertainty in a refugee camp, Ayub held onto his dreams and ultimately found safety by resettling in Canada.

Carrying Kindness Forward: Deeply touched by the warmth and compassion shown to his family by MAGMA upon their arrival, Ayub transformed his own painful memories of displacement into a profound dedication to helping others.

A Beacon of Belonging: Today, as a RAP Settlement Counsellor—and through his past work as a volunteer and interpreter—Ayub looks past paperwork to see the human being in every newcomer, offering patient guidance, dignity, and a sense of belonging he once needed so much.





Refugee Arrivals & Orientation - July 2025

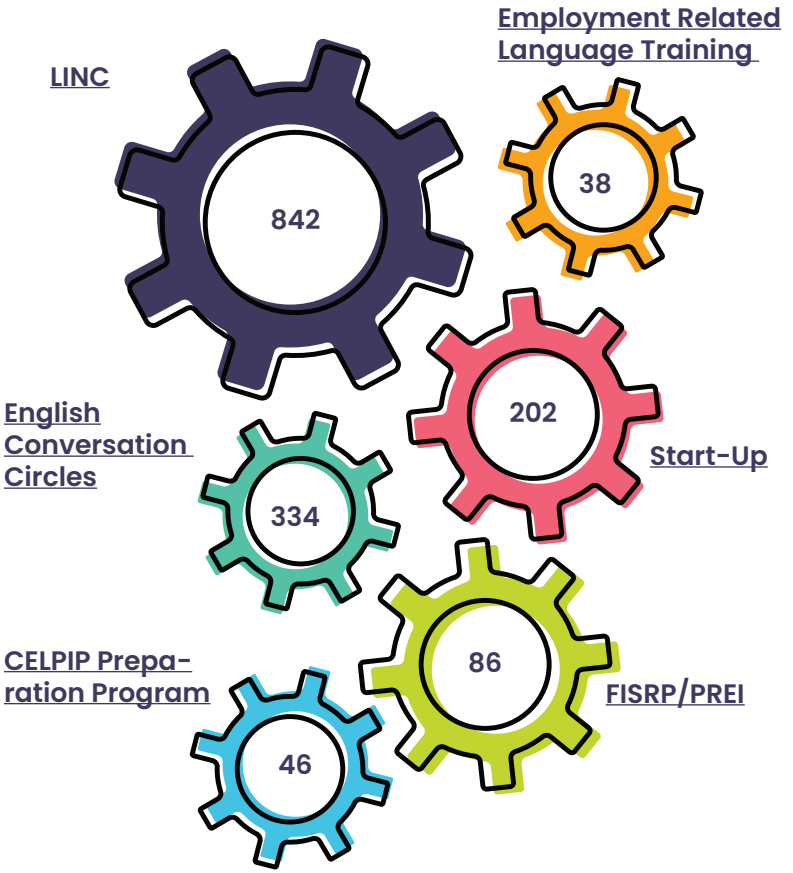
LANGUAGE DEPARTMENT



2025-2026 was another year of growth and success for the language training programs as part of key MAGMA settlement services offered to newcomers in support of their settlement and integration journey.

It has been a unique privilege for our Language Team to support newcomers' learning journey; and witnessing them grow confidence and develop essential language and communication skills continues to be a source of pride and gratitude for all of us.

With programs funded by both the federal and provincial governments, and supporting our community partners, we are happy to share some key highlights from the reported year 2025-2026:



2025-2026 At A Glance

Program	2025-2026	Growth Compared with Previous Year
LINC	842	7%
Employment Related Language Training	38	15%
Start-Up	202	92%
English Conversation Circles	334	1%
Francophone International Students Retention Program (FISRP/PREI)	86	-8%
CELPIP Preparation Program	46	100%
Total Number	**1548**	**15%**


MAGMA
AMGM
Certificate of Completion
Awarded this 14th day of March 2020 to:
Douglas O'hara William

My English Learning Experience at MAGMA

By Douglas William

A Start-Up Program Graduate

When I first started the program, my English was basic. I could understand some words, but speaking and understanding people were difficult for me, especially when they spoke quickly. I was sometimes afraid of making mistakes when speaking English.

Since starting the program, my English has improved a lot. Teacher Patricia has helped me improve my English and become more confident. I really appreciate her support, patience, and guidance. MAGMA is a good organisation that helps people improve their English and prepare for new opportunities. One of my biggest achievements is getting a job at PAL Airlines as a bilingual Reservations Agent. I use English and French to help passengers with their reservations and answer their questions. Theprogram has helped me improve my communication skills and feel more comfortablespeaking English at work.

My advice to someone who is just starting the program is to be patient, practise every day, and never be afraid of making mistakes. Learning a new language takes time, but if you work hard and keep trying, you will see progress. I encourage everyone to take advantage of this opportunity. Thank you to Teacher Patricia and MAGMA for helping me improve my English and move forward in my life!

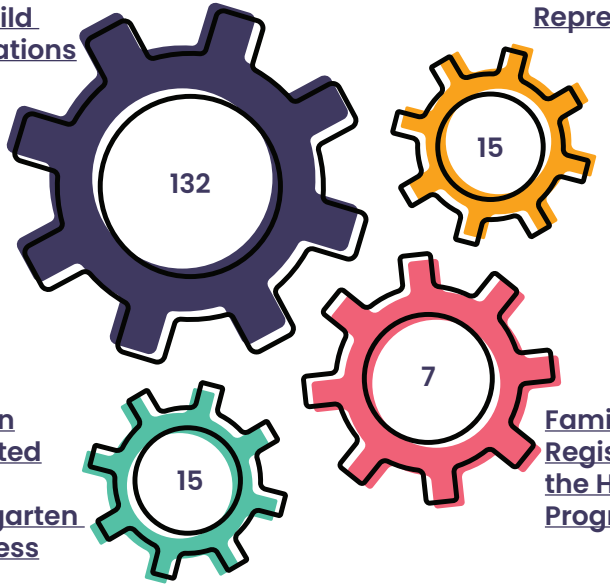
CARE FOR NEWCOMER CHILDREN



MAGMA Care for Newcomer Children (CNC) offers a nurturing, home-like environment for newcomer families. Our program celebrates each child's cultural background while gently introducing elements of Canadian life through play and multicultural learning. Educators guide age-appropriate activities that foster physical, cognitive, social, emotional, and language development within a supportive setting.

We understand that settlement can be challenging. By providing reliable care during settlement workshops or language classes, CNC gives parents peace of mind knowing their children are flourishing in a warm and familiar environment. Our commitment is to help children settle confidently into their new community-supported by caring professionals and enriched by meaningful, culturally responsive experiences.

2025-2026 At A Glance



In addition to welcoming 132 children from 15 countries and supporting 15 children with kindergarten readiness, the team successfully launched the **HIPPY** program **(Home Instruction for Parents of Preschool Youngsters)**, enrolling 7 families. Staff also invested in professional development through Early Childhood Education training, strengthening their skills and enhancing the quality of support provided to children and families.

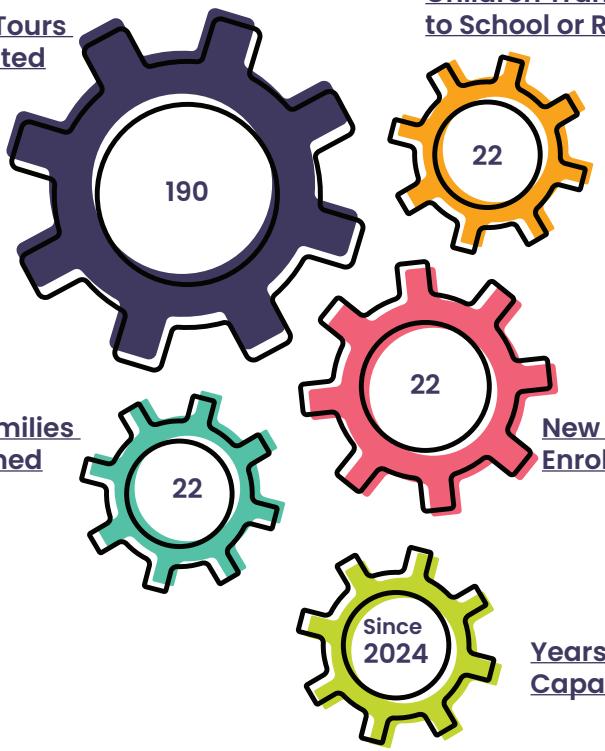


WORLD OF WONDERS – (WoW)



World of Wonders Early Learning is a vibrant, inclusive, and nurturing early learning centre where every child and family is welcomed, valued, and respected. We celebrate diversity and foster a strong sense of belonging by embracing different cultures, languages, abilities, and lived experiences. Through play-based learning, meaningful relationships, and strong family partnerships, we create opportunities for children to explore, learn, and grow in a safe and supportive environment. Our dedicated educators encourage curiosity, kindness, confidence, and respect while supporting each child's unique strengths and developmental journey. At World of Wonders, inclusion and equity are at the heart of everything we do, creating a community where everyone can thrive and where a world of wonders awaits.

2025-2026 At A Glance





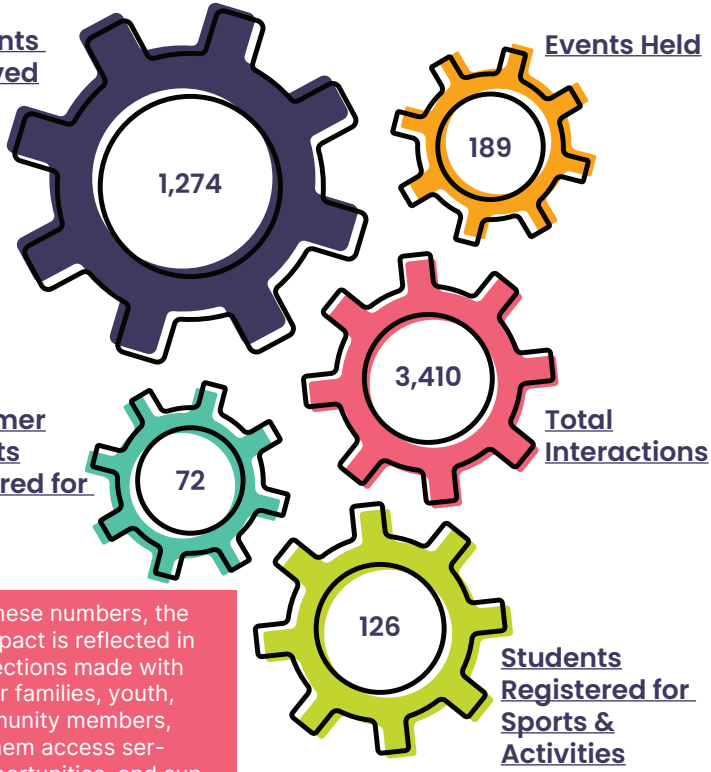
WoW continued to thrive in 2026, welcoming 190 prospective families and maintaining full capacity since opening in 2024. With 22 children transitioning out and 22 new children and families welcomed, the program sustained strong enrollment while demonstrating continued demand, family trust, and a commitment to high-quality early learning and child care.

Family, Youth & Wellness



The Family, Youth & Wellness Team supports children, youth, women, and families through programs that promote well-being, inclusion, learning, and community engagement. The team provides a range of services, including Settlement Workers in Schools (SWIS), Youth Integration, HIPPY (Home Instruction for Parents of Preschool Youngsters), and Women's Wellness programs. Through these initiatives, families are connected to resources, supported in building skills and confidence, and empowered to successfully participate in school, work, and community life while fostering strong, healthy relationships and a sense of belonging.

2025-2026 At A Glance



Beyond these numbers, the team's impact is reflected in the connections made with newcomer families, youth, and community members, helping them access services, opportunities, and supports while building a sense of belonging.

Success Story

Last year, a newcomer woman came to our Learn to Bike Day event and got on a bicycle for the very first time. She went on to complete 10 hours of volunteer work at La Bikery and earned a free bicycle. This year, she came back to Learn to Bike Day - not to learn but to volunteer and help other newcomer women learn to ride. We also saw some great progress with a newcomer student who had been struggling with serious behaviour issues at school. Through regular one-on-one support, listening, and working together with the school and family, the student made significant changes and the incidents that had been a regular concern stopped being reported. Both stories remind us that sometimes the biggest changes start with giving someone the support, understanding, encouragement, and opportunity to succeed.



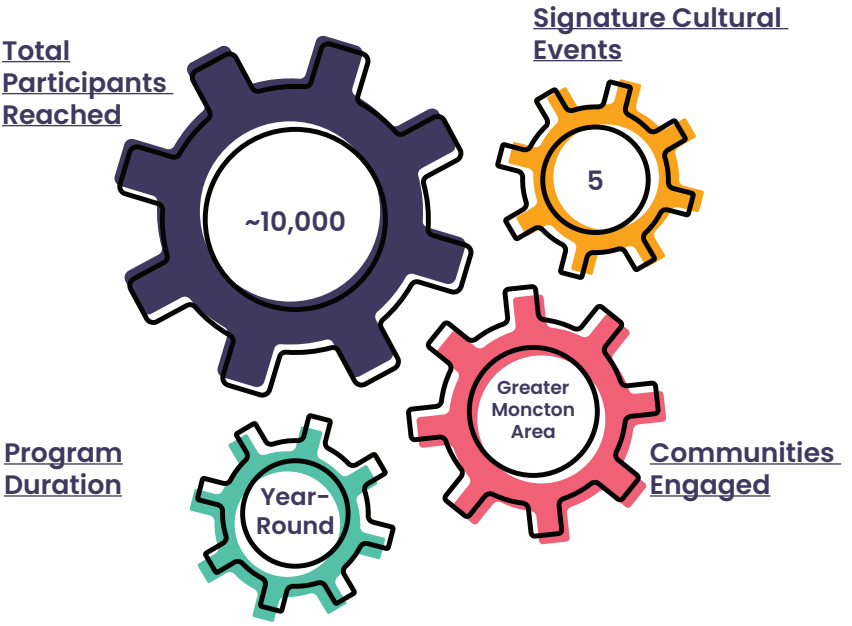


Community Fair - July 2025



MOSAÏQ

2025-2026 At A Glance



MOSAÏQ 2025 successfully transformed from a traditional festival into a year-round celebration of culture, diversity, and community connection, engaging approximately 10,000 participants through five signature events. By bringing together newcomers and long-time residents, supporting local vendors and community initiatives, and fostering strong volunteer and partner engagement, MOSAÏQ strengthened intercultural understanding and reinforced Greater Moncton's reputation as an inclusive, welcoming, and culturally vibrant community.


VOICES
RISING



Voices of Tomorrow Concert - MOSAÏQ 2025


PROMOTED TO
Grandpa
EST. 2018
MAGMA
AMGM



Community BBQ Featuring POP's by Sistema - MOSAIQ 2025





Human Library - MOSAÏQ 2025


Rue Downing Street
PUBLIC LIBRARY
BIBLIOTHÈQUE PUBLIQUE
Pause...
Unwind...
Pletz Kreativ



Street Market - MOSAÏQ 2025


DROIT Actus LAW
Events Centre
Amphithéâtre



Parade of Nations - MOSAÏQ 2025





International Crafts Market - MOSAÏQ 2025

FUNDERS

Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada

New Nouveau Brunswick CANADA

MONCTON

Riverview

Dieppe

RBC

MAGMA AMGM

2025-2026